



ALITALIA BAGGAGE POLICY

Update 30 June 2016



Standard baggage policy as from 30th June 2016

Standard policy

- Light no bags
- Economy 1 x 23kg
- Premium Economy 2 x 23kg
- Business 2 x 32kg
- Comfort (FCO-LIN) 2 x 23kg



Exceptions

- to/from Brazil 2 x 23kg (from Brazil 2 x 32kg)
- to/from Japan 2 x 23kg economy
- from Iran 1 x 32kg economy
- from ALG/ORN to FCO/IST under discussion
1 x 32 kg for classes as from W-class

From Europe, Japan, Korea and China amounts are in euro. Otherwise it is in USD the same amount unless different specified. From Canada all in CAD.

Extra weight, extra piece, oversize as from 30th June 2016

- **Extra weight price (23kg until 32kg) = extra piece price**

- Please note that when a guest has an extra piece and extra weight the guest pays the fee for extra piece and the price for extra weight

- **Standard policy extra piece and extra weight**

- Within Italy € 60 per one-way
- Europe/North Africa € 60 per one-way
- Middle East € 75 per one-way
- Rest (INC) € 100 per one-way
- Egypt € 150 per one-way

- **Standard policy oversize**

- Within Italy € 60 per one-way
- Europe/North Africa € 80 per one-way
- Middle East € 300 per one-way
- Rest (INC) € 300 per one-way (also on NATL/Canada)
- Egypt € 300 per one-way

Additional revenues rest of the year: 0,4 million (update 20th April 2016)

Increased fees with 5 euro per one-way for extra weight, extra piece and oversize for Italy, Europe, North Africa



Light fares and baggage

- **For Light fare tickets there is a charge for check-in baggage**
- **For selected Domestic and International flights:**
 - Fee is € 20 per one-way for purchases on all sales channels
 - Fee is € 40 per one-way for purchases at the airport
- **Exceptions Commercial cooperation for Italy-Paris and Amsterdam flights and vice versa:**
 - Fee is € 25 per one-way for purchases on all sales channels
 - Fee is € 35 per one-way for purchases at the airport

Routes involved – see Annex

- **Domestic:** All Point to Point routes and connecting routes within Italy except LMP and OLB
- **International:** Selected Point to Point & on these destinations connecting routes within Italy



Additional revenues rest of the year: 1,2 million (update 20th April 2016)



Commercial cooperations exceptions

General baggage policy



North Atlantic Mexico and Canada

- Middle East to/from North America/Canada 2 x 23kg in economy
- Egypt to/from to/from North America/Canada 2 x 23kg in economy
- Japan to/from North America 2 x 23kg in economy

Abu Dhabi & beyond

- From Europe/Middle East to Abu Dhabi and vv.
 - 1 x 23kg for O/L/W/X classes
 - 2 x 23kg for S/N/T/V/K/H/M/B/Y classes
- From Europe/Middle East via Abu Dhabi to Asia Pacific excluding United Kingdom to India, Pakistan, Bangladesh, Africa and vv.
 - 1 x 23kg for O/L/W/X classes
 - 2 x 23kg for S/N/T/V/K/H/M/B/Y classes
- From Africa (except South Africa and Seychelles) to Abu Dhabi and beyond Abu Dhabi destinations and vv.
 - 2 x 23kg in economy
- From United Kingdom to/from India, Pakistan, Bangladesh and vv.
 - 2 x 23kg in economy



Commercial cooperations North America, Mexico (excl. Canada)

- **Extra weight: From to North America & Mexico**

- To/from Central & South America USD 100 per one-way
- To Europe, East Europe USD 100 per one-way
- To/from Israel USD 100 per one-way
- Middle East, Jordan USD 100 per one-way
- To Japan USD 100 per one-way
- To/from North Africa USD 100 per one-way
- To/from Egypt USD 150 per one-way
- From Europe, East Europe € 85 per one-way
- From Japan € 85 per one-way

- **Extra piece: From to North America & Mexico**

- 2nd piece USD 100 per one-way
- 2nd piece Europe, East Europe € 85 per one-way
- 3rd piece € 285 per one-way
- 3rd piece from Japan, Europe, East Europe USD 240 per one-way

- **Oversize: From to North America & Mexico**

- All USD 300 per one-way
- From Japan, Europe, East Europe € 250 per one-way
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Commercial cooperations Canada



- **Extra weight: From/to Canada**

- From Middle East USD 75 per one-way
- To Middle East CAD 100 per one-way
- From Jordan, Israel USD 75 per one-way
- To Jordan, Israel CAD 100 per one-way
- From Europe, East Europe € 85 per one-way
- To Europe, East Europe CAD 120 per one-way
- From North Africa USD 75 per one-way
- To North Africa CAD 75 per one-way
- From Egypt USD 150 per one-way
- To Egypt CAD 200 per one-way
- From Japan USD 85 per one-way
- To Japan CAD 120 per one-way
- From South and Central America USD 100 per one-way
- To South and Central America CAD 120 per one-way

- **Extra piece: From/to Canada**

- 2nd piece USD/CAD 100 per one-way
- 2nd piece from Europe, East Europe € 85 per one-way
- 2nd piece to Europe, East Europe CAD 120 per one-way
- 2nd piece To South and Central America CAD 120 per one-way
- 3rd piece USD/CAD 200 per one-way
- 2nd piece from Europe, East Europe € 240 per one-way
- 2nd piece to Europe, East Europe CAD 330 per one-way
- 2nd piece from South and Central America € 240 per one-way
- 2nd piece to South and Central America CAD 330 per one-way



Commercial cooperations Canada



- **Oversize: From/to Canada**

- From Middle East, Jordan, Israel, North Africa, Egypt
- To Middle East, Jordan , Israel, North Africa, Egypt
- From Europe, East Europe
- To Europe, East Europe
- From South & Central America
- To South & Central America

USD 300 per one-way
CAD 360 per one-way
€ 250 per one-way
CAD 345 per one-way
USD 300 per one-way
CAD 370 per one-way



World excluding North America (including Canada) Special equipment, music & weapons

- The transport of sport equipment and other special baggage ≤ 23 kg is considered a bag and it is included in baggage allowance
- In case of sport equipment and other special baggage > 23 kg normal fee for extra weight/extra piece is applicable for each one-way flight.
- The only exclusions to the general policy (bag is a bag) are:

	Italy	Europe, North Africa	Middle East	Japan, Korea, China	South America, West Africa
200 cm ≤ SURF and WINDSURF/TANDEM ≤ 300 cm	75	75	200	200	200
WEAPONS and AMMUNITION (TOT max 20 kg &ammunition cannot exceed 5 kg)	50	70	70	80	80
CELLO (only as a cabin baggage)	Actual tariffs are applied: Vertical position: 1 adult available fare + YR				

From Europe, Japan, Korea and China amounts are in euro. Otherwise it is in USD the same amount unless different specified. From Canada all in CAD.



North America excluding Canada

Special equipment, pet in cabin/hold , music & weapons

	from US to rest of world	from rest of world* to US
SURF and WINDSURF > 200 ≤ 300 cm	150	125
TANDEM	150	125
PETC max 10 kg included kennel and food AVIH max 75 kilogram included kennel and food	200	125
AVIH for passenger with reduced mobility	free	free
WEAPONS and AMMUNITION (TOT max 20 kg but ammunition cannot exceed 5 kg)	100	90
CELLO (only as a cabin baggage)	Actual tariffs are applied: Vertical position: 1 adult available fare + YR	

From Europe, Japan, Korea and China amounts are in euro. Otherwise it is in USD the same amount unless different specified. From Canada all in CAD.



From/to Canada

Special equipment, pet in cabin/hold , music & weapons

	from Canada to Europe/East Europe/Japan	from Europe/East Europe/Japan to Canada	from Canada to Middle East	from Middle East /West Africa/North Africa to Canada
SURF and WINDSURF > 200 ≤ 300 cm	175	125	120	100
TANDEM	175	125	120	100
PETC max 10 kg included kennel & food AVIH max 75 kg included kennel & food	200	150	200	170
AVIH for passenger with reduced mobility	free	free	free	free
WEAPONS and AMMUNITION (TOT max 20 kg but ammunition cannot exceed 5 kg)	100	70	100	80
CELLO only as a cabin baggage	Actual tariffs are applied: Vertical position: 1 adult available fare + YR			

From Europe, Japan, Korea and China amounts are in euro. Otherwise it is in USD the same amount unless different specified. From Canada all in CAD.



Special baggage charges

From Europe/Middle East/Africa to Abu Dhabi and journeys via Abu Dhabi to Area 3 and within Area 2 (definition area 2 and 3 in annex)

AIRPORT RATES	Extra weight charge 23 kg ≤ 1 pc < 32 kg	extra piece charge second bag (same allowance of the cabin)	Extra piece charge from third 23 kg bag and onwards	Extra piece and extra weight (from 23 to 32 kg)
Zone 1 to Zone 1	40 USD	75 USD	100 USD	115 USD
Zone 1 to Zone 2 Zone 2 to Zone 2	75 USD / 70 EUR	150 USD / 140 EUR	200 USD / 190 EUR	225 USD / 210 EUR
To/from Zone 3	75 USD / 70 EUR	175 USD / 165 EUR	300 USD / 280 EUR	350 USD / 330 EUR

ZONE 1

- Indian Subcontinent – Bangladesh, Bhutan, India, Nepal, Pakistan, Maldives, Sri Lanka
- Middle East – UAE (AUH/DXB/AAN), Bahrain, Oman, Qatar, Saudi Arabia, Kuwait, Egypt, Iran, Iraq, Israel, Jordan, Lebanon, Palestine,
- Sudan, Syria, Yemen

ZONE 2

- Europe, Russia, Belarus, Armenia, Kazakhstan, Seychelles, Asia, China, Hong Kong, Indonesia, Malaysia, Philippines, Singapore, Thailand, Vietnam, Africa

ZONE 3: Australia, Japan and Korea



UMNR as from yesterday 17th May 2016

UMNR

Italy	€ 60 per one-way (previous € 52)
Europe	€ 75 per one-way (previous € 65)
INC PoS Italy	€ 125 per one-way (status quo)
INC other PoS	€ 125 per one-way (previous € 75)



Additional revenues rest of the year: 150k

Pet in cabin as from 1st of May 2016



UMNR in cabin & in-hold

Italy	€ 30 per one-way (previous € 20)
Europe, North Africa	€ 75 per one-way (status quo)
Rest	€ 200 per one-way (status quo)

Also from 15th June 2016 more pets are allowed on board:

- Italy 4 pets in cabin
- International 4 pets in economy and 1 in business (full economy aircraft 4)
- Intercontinental 1 in economy, 1 in premium economy and 1 in business

Additional revenues rest of the year: 250k



Traveling with infants and children as from 15th June 2016

- If you are travelling with an infant, in addition to your own free checked baggage allowance, you can also bring:
 - 1 x 10 kg to check in for the infant
 - one fully-collapsible pushchair (stroller) & one car seat



Status passengers - update



Club Millemiglia Corporate Premium (MMC)

- MMC: an additional baggage item is allowed at no extra charge on all flights operated by AZ
- This will expire 1st July 2016. Communication to Corporate Cards owners on the 22nd April 2016 with effectiveness 01st July (travel).

Ulisse (ULS)/Freccia Alata (CFA)/Freccia Alata Plus (CFP) Skyteam Elite (ELT) /Elite Plus (ELP)

- ULS/CFA/CFP/ELT/ELP: an additional baggage item is allowed at no extra charge on all flights operated by AZ and Skyteam partners as below:
- Economy and Premium Economy: 1 pc x 23 kgs;
- Business/ Magnifica: 1 pc x 32 kgs
- AZ allows only to ULS, CFA and CFP an additional sport equipment on Az operating Flights

Banca Intesa Cardholders:

- Additional baggage item is allowed at no extra charge on all flights operated by AZ :
- Economy and Premium Economy: 1 pc x 23 kgs;
- Business/ Magnifica: 1 pc x 32 kgs

Aggregation of benefits is not allowed. The most favourable is applied with exclusion of Banca Intesa cardholders



Reduced mobility

- 2 mobility equipment's (e.g. wheelchair)
- An additional baggage item weighing less than 23 kg containing only medical equipment are allowed at no extra charge
- A medical equipment of small dimension (e.g. POC, CPAP, etc)
- A service dog (SVAN) or one emotional support dog (in itineraries to/from USA) with doctor certificate



Ethnic, seamen, Military and multi-ticket

Ethnic/VFR fares:

• **Economy Class**

- 2 pc x 23 kgs from Italy, Europe, East Europe, North Africa, Middle East (according to European law) to the rest of the world and vv.;

Seamen/Poseidon fares:

- 2 pc x 23 kgs in economy class
- 3 pc x 32 kgs in business class

Military: USA military (duty travel with an order):

- 4 pc x 32 kgs in economy class
- 5 pc x 32 kgs in business class

Multi-ticket

- 2 pc x 23 kgs within Italy



Annex



IATA RESOLUTION 302, U.S. DOT and CTA Orders

The new **IATA Resolution 302 (Reso 302)** will be effective for tickets issued on/after next 01.04.2011 and resolved that, unless otherwise agreed, the following 4 step process provisions, should apply for the interline journeys:

1. If the published baggage provisions, among all participating carriers, are the same, will apply these provisions;
2. If the published baggage provisions, among all participating carriers, are not the same, will apply the published baggage provision of the Most significant Carrier (MSC); **in case of code-share flights, the MSC will be the Marketing Carrier**, unless that carrier publishes a rule stipulating that it will be the Operating Carrier (**IMPLEMENTATION date 01April 2015**);
3. If the MSC doesn't publish baggage provisions for the Interline journeys concerned apply the published baggage provisions of the carrier accepting the baggage at check-in;
4. If the carrier accepting the baggage at check-in doesn't publish baggage provisions for the Interline journey concerned, apply the Interline baggage provisions of each operating airline sector by sector.

Stopovers

For travel including a stop over, must be applied the policy of the operating carrier, with the exclusion of the tickets with U.S. or Canada point origin or destination as per U.S. DOT and CTA orders.

U.S. DOT order 399.87

For passengers, whose ultimate ticketed origin or destination is a U.S. point, the baggage provisions selected at the beginning of the itinerary shall apply throughout the itinerary, regardless of stopovers. In case of code-share flights that include point in the U.S., the Most significant carrier will be the marketing carrier.

CTA order 144-A-2014

When an itinerary involving multiple air carriers is purchased on a single ticket for travel to and from Canada, a single set of baggage rules should apply throughout the entire itinerary and be disclosed on the itinerary receipt or e-ticket.

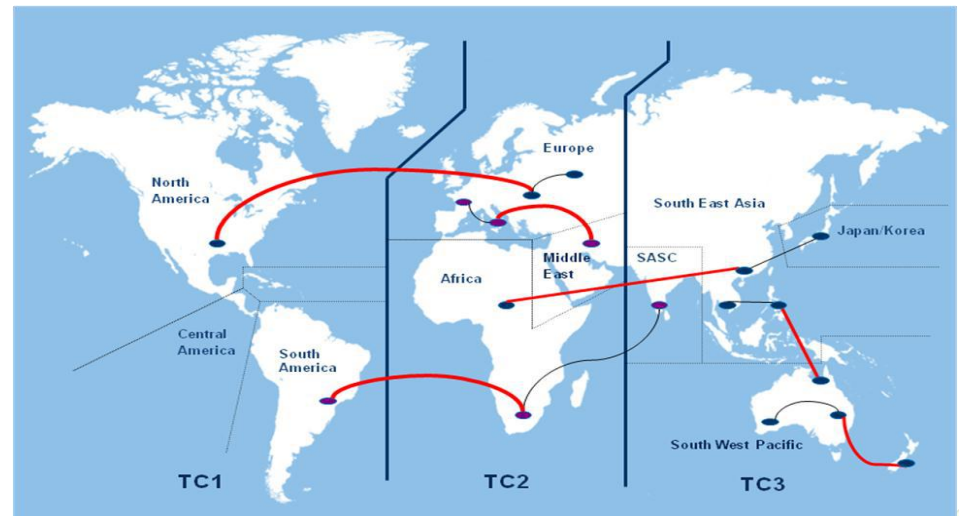


IATA RESOLUTION 302

The MSC (Most Significant Carrier) has to be determined as per following rules:

1. For a travel between two or more IATA Tariff Conference areas (e.g. from Europe to Asia = from TC2 to TC3): The first carrier that crosses areas;
2. For a travel within a Tariff Conference area (e.g. within TC2 from Europe to Africa): The first carrier that crosses from one sub-area to another
3. For a travel within a Tariff Conference sub-area (e.g. within TC2 from Italy to France): The first international carrier
4. For a travel within own Country (e.g. Italy), the first operating check-in carrier
5. For travel including a stop over, each carrier involved in the itinerary, will be considered Most significant carrier and will apply its baggage policy for the portion of travel operated.

	TC1	TC2	TC3
Tariff Conference Sub Areas	North America	Europe	South-east Asia
	Central America	Africa	Japan - Korea
	South America	Middle East	South Asian Subcontinent
	Caribbean		Southwest Pacific



Annex – Light fares routes

Domestic-Local	
1	AOIFCO
2	AOILIN
3	BDSFCO
4	BDSLIN
5	BLQFCO
6	BRIFCO
7	BRILIN
8	CIYLIN
9	CTAFCO
10	CTALIN
11	CTANAP
12	CTAPSA
13	FCOFLR
14	FCOGOA
15	FCOLIN
16	FCOMXP
17	FCONAP
18	FCOPEG
19	FCOPMO
20	FCOPSA
21	FCOPSR
22	FCOREG
23	FCOSUF
24	FCOTRN
25	FCOTRS
26	FCOVCE
27	FCOVRN
28	LINNAP
29	LINPMO
30	LINPSR
31	LINREG
32	LINSUF
33	LINTRS
34	NAPPMO
35	NAPTRN
36	NAPTRS
37	REGTRN
38	SUFTRN

International-Local	
1	FCODUS
2	LINDUS
3	VCEDUS
4	FCOTXL
5	LINTXL
6	VCETXL
7	PSATXL
8	FCOBCN
9	LINBCN
10	FCOMAD
11	FCOVLC
12	FCOLHR
13	LINLHR
14	FCOLCY
15	LINLCY
16	FCOATH
17	FCOIST
18	FCOWAW
19	LINWAW
20	FCOOTP
21	LINOTP
22	FCOTBS
23	FCOCDG
24	LINCDG
25	LIN-ORL
26	FCONCE
27	FCOAMS
28	LINAMS
29	FCOALG
30	MXPALG
31	FCOCAI
32	FCOBRU
33	LINBRU

International Medium Haul to Short Haul			
1	DUS	1	AHO
2	TXL	2	AOI
3	BCN	3	BDS
4	MAD	4	BLQ
5	VLC	5	BRI
6	LHR	6	CAG
7	LCY	7	CTA
8	ATH	8	FLR
9	IST	9	GOA
10	WAW	10	MIL
11	OTP	11	NAP
12	NCE	12	PEG
		13	PMO
		14	PSA
		15	PSR
		16	REG
		17	ROM
		18	SUF
		19	TRN
		20	TRS
		21	VCE
		22	VRN



- Domestic to Domestic

